**IF you have NEVER installed OR are already on 4.x platform simply upload newest file set.**

**Fresh Install guide: Recommend following the KB.**

Upgrade from 3.x.

If you are on a version 2.x or 1.x Please contact support.

**\*\* If you request, we will install 4.x to your system. Please submit a ticket with FTP and an admin account. \*\***

4.x platform is a major overhaul of backend database and formats. Direct upgrades from 3.x and below are simply not possible *(we tried but there was to many issues with everyones database and server’s setup differently)*

**You will need to Remove the 3.x addon and then Upload 4.x like a new plugin.**

1) **Disable** the current addon in your Addon Area

2) **Delete** the **ovh\_api** folder out of the following directories: (the entire folder not just contents)

…./modules/addons/***ovh\_api***  
…./modules/servers/***ovh\_api***

3) Go into PHPMyAdmin (or mysql editor of choice) and DROP the ovh\_\* tables there will be a few of them in there.

4) Upload fresh files from the downloaded ZIP

5) Follow the on-screen prompts. (Keys / Licenses etc)

**\*\*\*\* IMPORTANT NOTE \*\*\*\*\*\*\***

NOTE: You will need to adjust the module settings for any OVH products in your product list. The fake “server group” that you made will remain in place as that is outside the addon. Simply select this in the admin area and then set your modules settings!

If you need help please submit a ticket. We try out best to reply within 24hrs during working times.